

RFP No.: 2025-001

Date: 20 December 2024

REQUEST FOR PROPOSAL (RFP)
PROCUREMENT OF SERVICES FOR THE CONDUCT OF THE JHMC CUSTOMER
SATISFACTION MEASUREMENT (CSM) 2025

1. The John Hay Management Corporation (JHMC), through its Corporate Operating Budget for CY 2023, intends to apply the sum of **Five Hundred Thousand Pesos (PhP 500,000.00)**, being the Approved Budget for the Contract (ABC), to payments under the contract for the PROCUREMENT OF SERVICES FOR THE CONDUCT OF THE JHMC CUSTOMER SATISFACTION MEASUREMENT (CSM) 2025. Bids received in excess of the ABC shall be automatically rejected.

Location	Description
Baguio City	PROCUREMENT OF SERVICES FOR THE CONDUCT OF THE JHMC CUSTOMER SATISFACTION MEASUREMENT (CSM) 2025

2. The JHMC now calls for the submission of a proposal for the procurement of Consultancy Services to handle and implement the project. Attached herewith are the Terms of Reference (TOR) (*Annex "1"*) and the revised copy of the Omnibus Sworn Statement (*Annex "2"*) for ready reference.

Interested proponents may submit through electronic or manual means, and strictly not a combination of both.

For manual submission, the interested proponent must submit its quotations/proposals, signed by its duly authorized representative, with **requirements (as stated in the TOR)** to the address below:

DARWIN C. PEREZ
Head, BAC Secretariat
John Hay Management Corporation
John Hay Special Economic Zone
Baguio City
Contact Number: (074) 422-4360
Email address: bac@jhmc.com.ph

Submission of quotations/proposals may be done through electronic means, provided that the:

- a. file must be password protected to ensure the security, integrity and confidentiality of the eligibility documents;
- b. passwords for accessing the file will be disclosed by the Bidders only during the actual opening which may be done in person or electronically through **Google Meet**; and
- c. complete documents shall be emailed to **bac@jhmc.com.ph**

The deadline of submission is on **7 January 2025 (Tuesday) at 5:00 PM**. Late submission shall not be accepted.

3. The JHMC reserves the right to accept or reject any bid, to annul the procurement process, and to reject all proposal at any time prior to contract award, without thereby incurring any liability to the affected proponent.
4. For further information, please contact:

DARWIN C. PEREZ
Head, BAC Secretariat
John Hay Management Corporation
John Hay Special Economic Zone
Baguio City
Contact Number: (074) 422-4360
Email address: bac@jhmc.com.ph

Approved for Posting:



OVPCOO-202412-BAC-63
JANE THERESA G. TABALINGCOS
BAC Chairperson

CON-01/SVP

<i>Name and Signature</i>	
<i>Company Name</i>	
<i>Address</i>	
<i>Contact Number</i>	
<i>Date</i>	

Republic of the Philippines
Office of the President

JHMC

JOHN HAY MANAGEMENT CORPORATION
a member of The **BCDA** Group



Certificate Numbers:
SCP000466Q
SCUK004591E

John Hay Special Economic Zone
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